

## WHAT IS IN-HOME SUPPORTIVE SERVICES?

The In-Home Supportive Services Program (IHSS) will help pay for services provided to you so that you can remain safely in your own home. IHSS is considered an alternative to out-of-home care, such as nursing homes or board and care facilities.

The types of services which can be authorized through IHSS are housecleaning, meal preparation, laundry, grocery shopping, personal care services (such as bowel and bladder care, bathing, grooming and paramedical services), and accompaniment to medical appointments.



## AM I ELIGIBLE?

You may be eligible if:

You are:

Over 65 or  
Disabled or Blind

And:

Receive SSI or  
Are low income with low assets  
(Call 1-888-960-4477 for the  
specific income and property  
limits)

And are a:

U.S. citizen or Legal Permanent  
Resident

And have:

California Residency

And:

Live in a private  
residence

And:

Need help to remain safely at  
home.



## HOW MUCH HELP WILL I GET?

A county social worker will interview you at your home to determine your eligibility and need for IHSS services. Based on your ability to safely perform certain tasks for yourself, the social worker will assess the types of services you need and the amount of time which the county will authorize for each of these services. This assessment will include information given by you and, if appropriate, by your family, friends, physician or other health practitioner.

## HOW DO I APPLY?

You may apply by phone. Call Riverside County Adult Protective Services at:

**1-888-960-4477**

A social worker will come to your home to interview you and assess your needs. You will be contacted within thirty days to let you know if you are eligible and how many hours of service will be



## WHO PROVIDES THE SERVICES

You may hire your own independent service provider. This person may be a relative, friend or other person of your choosing. The State will pay this person for you. The hourly rate is the minimum wage. You will be responsible to hire, train, supervise and, if necessary, fire this person.

If you do not know someone you would like to hire, the social worker will arrange for an agency to provide your services.

DPSS 3103 (1/03)

# In-Home Supportive Services

## An Alternative to Out-of-Home Placement

Riverside County  
Department of  
Public Social  
Services

